



Information for our Guests attending Meetings and Events

Coronavirus (COVID-19)

The health, safety and well-being of our guests is our top priority. We are paying close attention to direction from the World Health Organization, Public Health Agency of Canada, and Waterloo Region Public Health on the specifics of the Novel Coronavirus (COVID-19).

What to Expect Onsite

In addition to regular health and safety procedures, the following additional measures have been implemented:

- Increased cleaning and disinfection of all high-volume touchpoints, including, surface areas, handrails, washrooms, door handles, microphones, etc.
- Increased availability of alcohol-based hand sanitizer stands throughout our facilities at all points of entry.
- Between events we use an electrostatic sprayer disinfectant process that kills bacteria, viruses (including Coronavirus (COVID-19), fungi, mold and mildew
- We continue to monitor the situation closely and will adapt plans accordingly.

Healthy Travel Practices

Whether travelling locally or from abroad, healthy habits should be practiced at all times.

During seasons with a higher risk of illness, follow these precautionary steps to help prevent the spread of infection:

- Thoroughly wash hands or use alcohol-based sanitizer
- Cover mouth and nose when coughing, sneezing or blowing nose. Put used tissue in the garbage. If no tissue available, cough or sneeze into sleeve, not hands.
- Stay up-to-date on vaccinations
- Avoid close contact with anyone showing symptoms of respiratory illness
- Avoid touching eyes, nose and mouth

Visit the [World Health Organization](#) or [Region of Waterloo Public Health](#) for the latest health information.

For information on travelling to and from Canada, specifically related to coronavirus, visit the [Public Health Agency](#)