



Information for our Guests attending GameworX Arcade at FunworX

Coronavirus (COVID-19) Updated July 16, 2020

We are very excited about opening the GameworX Arcade at FunworX, this is a great activity that can easily be done while maintaining physical distancing to ensure guest and staff safety. We are opening with a maximum capacity of 50 persons at any given time, which is in compliance with the Provincial Government and Public Health authorities. We have been working diligently on new operating procedures to ensure proper physical distancing and sanitation to help protect the health of our Staff Members and our Guests the protocols below are aimed to outline our operational changes for a safe re-opening on Friday, July 17, 2020. Please carefully consider your personal health factors when making a decision to visit us.

What to Expect Onsite

In addition to regular health and safety procedures, the following additional measures have been implemented:

Rules for GameworX Arcade:

- Please do **not** enter if you are feeling any of the following symptoms — fever, cough and/or shortness of breath.
- Please do **not** enter if you have travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has tested positive or presumed positive for Covid-19.

Several signs have been placed throughout the facility explaining policies and friendly reminders to maintain physical distancing. Guests and Staff Members must practice proper social distancing by standing at least 6 feet away from other groups that are not with them.

- At all entrances – Health screening signage is posted, asking guests to refrain from entering if answering yes to any of the following:
 - Do You have a fever, cough or difficulty breathing?
 - Have you travelled in the last 14 days?

- Have you had close contact with someone who has travelled in the last 14 days?
- Have you had close contact with someone who has tested positive or presumed positive for Covid-19?
- A plexi glass barrier has been installed between staff members and guests at point of admission as well as at the redemption counter.
- Floor Markings have been placed in the arcade as well as outside to ensure that guests who are waiting are 6' apart to ensure physical distancing
- Enter Only and Exit Only signs have been placed appropriately to ensure that guests do not enter and exit through the same doors where possible.
- Directional Arrows have been placed throughout the facility to maintain traffic flow and reduce the amount of cross over, always follow these to keep up physical distancing practices while on the property
- Hand sanitizer stations have been placed throughout the building for both guest and staff use.
- Staff members will be wearing a mask at all times and disposable gloves as necessary
- Guests are required to comply with [The Region of Waterloo's Face Covering By-law](#) in enclosed public spaces. A face covering is required when in the building with the exception when eating or drinking.
- Credit and Debit payment is encouraged and contactless payment is available for guests at this location
- Disposable gloves are available to guests should they wish to wear them.

Service Protocols Will Look Different:

- A staff member will be counting guests in and out of the building to maintain the required capacity of 50 guests.
- In order to maintain the capacity of 50 persons in the arcade, guests will not be permitted to loiter after play is completed. Please feel free to top up your playcard and continue playing.
- When purchasing a game card, the card must be registered, the staff member will collect the name of the guest and email information and enter it into the system.
- At the prize redemption counter, the staff will place the prizes that the guest chooses in a basket and hand it to the guest. Nothing can be placed on the counter.
- Prizes cannot be returned once a guest has accepted them.
- **BioProtect RTU™** has been applied to all games to protect all touch points & surfaces. BioProtect RTU™ is a water-based, antimicrobial technology that provides persistent and continuous protection of treated surfaces for up to 90 days (manufacturer's claim) this will be applied monthly.
 - Stickers have been placed on each machine to show that they have been protected.
- Increased cleaning and sanitizing of all games will be done on an ongoing basis throughout the day.
- Stickers have been placed on certain games to indicate physical distancing protocols.
- All touch points at point of admission and at the redemption counter will be sanitized by the staff member after each transaction.
- All Staff have been trained in proper COVID- 19 protocols

The safety and security of our staff and guests is a priority at Bingemans. As such Bingemans has increased safety, cleaning/sanitizing and taken other measures to aid in preventing the spread of Covid-19 and other communicable viruses and diseases. Despite our increased efforts, due to the infectious nature of these viruses and diseases and the many patrons and guests visiting our facilities and venues or using our services , Bingemans cannot and does not guarantee that our facilities are virus free or that patrons and guests will not be exposed to viruses and other communicable diseases from staff or any other patrons or guests. Accordingly, Bingemans assumes no liability in respect of the spread of any virus or infectious disease and all patrons and guests attending at any Bingeman facility or venue do so at their own risk.