

Information for our Guests attending EscapeworX at FunworX

## Coronavirus (COVID-19) Updated August 2021

We are very excited about re-opening our escape room at Escapeworx in FunworX! We are open and following the current Provincial Guidelines. We have continued to work diligently on our operating procedures to ensure proper physical distancing and sanitation to help protect the health of our Staff Members and our Guests the protocols below are aimed to outline our operational changes. Please carefully consider your personal health factors when making a decision to visit us.

## What to Expect Onsite

In addition to regular health and safety procedures, the following additional measures have been implemented:

## **Rules to enter EscapeworX:**

- Please do not enter if you are feeling any of the following symptoms fever, cough and/or shortness of breath.
- Please do **not** enter if you have travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has tested positive or presumed positive for Covid-19.

Several signs have been placed throughout the facility explaining policies and friendly reminders to maintain physical distancing. Guests and Staff Members must practice proper social distancing by standing at least 6 feet away from other groups that are not with them.

- At all entrances Health screening signage is posted, with a QR code, which guests will answer the below questions to comply with Public Health Regulations. This will be done for all guests in the group, before being permitted further into the building.
  - Do you or any of the additional people with you have a temperature over 38 degrees
    Celsius?
  - You will be then prompted to enter the names of all people in your group?

- In the last 2 weeks have you or the additional people with you experienced any of these symptoms?
  - Fever, cough, runny nose, soar throat, loss of taste or smell, nausea, vomiting, diarrhea, not feeling well, difficulty breathing or shortness of breath
- In the last 14 days have you or the additional people with you been in close contact or exposed to any person suspected of or confirmed with COVID-19 without proper PPE
- Have you or the additional people with you travelled outside of Canada within the last
  14 days for reasons other than essential work?
- Has a doctor, healthcare provider or public health unit told you or the additional people with you that they should currently be isolating (staying at home)?
- In the last 14 days have you or t he additional people with you received a COVID alert exposure notification on your/their c ell? If they already went for a test and got a negative result, select NO
- Have you or the additional people with you been living with anyone currently experiencing any new COVI-19 symptoms and/or waiting for test results after experiencing symptoms?
- At the entrance a QR code is posted which guests will scan with their mobile device to answer screening questions to comply with Public Health Regulations. This will be done for all guests, including children, in your group. Once you have answered the questions for each person attending, you must show the green checkmark to the staff person.
- Numbers of persons per room has been reduced to a maximum of 6
- A plexi glass barrier has been installed between staff members and guests at EscapeworX desk.
- Only one group will be permitted in the EscapeworX upper lobby, others will wait in FunworX lobby until permitted in the upper lobby
- Enter Only and Exit Only signs have been placed appropriately to ensure that guests do not enter and exit through the same doors where possible.
- Hand sanitizer stations have been placed in EscapeworX lobby and each of the rooms for both guest and staff use.
- Staff members will be wearing a mask at all times
- Guests are required to comply with <u>The Region of Waterloo's Face Covering By-law</u> in enclosed public spaces. A face covering is required when in the building with the exception when eating or drinking.
- All escape room bookings must be completed in advance online so that we can adjust our capacity as necessary
- Disposable gloves are available to guests should they wish to wear them.

## Service Protocols Will Look Different:

- Guests will not be permitted to loiter after play is completed, unless they are continuing to enjoy the arcade.
- All rooms are thoroughly sanitized after each group has completed their game.
- All Staff have been trained in proper COVID- 19 protocols

The safety and security of our staff and guests is a priority at Bingemans. As such Bingemans has increased safety, cleaning/sanitizing and taken other measures to aid in preventing the spread of Covid-19 and other communicable viruses and diseases. Despite our increased efforts, due to the infectious nature of these viruses and diseases and the many patrons and guests visiting our facilities and venues or using our services, Bingemans cannot and does not guarantee that our facilities are virus free or that patrons and guests will not be exposed to viruses and other communicable diseases from staff or any other patrons or guests. Accordingly, Bingemans assumes no liability in respect of the spread of any virus or infectious disease and all patrons and guests attending at any Bingeman facility or venue do so at their own risk.